

MarkeTips

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Remembering the Past, Looking to the Future

September/October 2002



In This Issue

*GSA's Pledge To Its Federal,
State and Military Customers:*

Whatever You Need, As Quickly As You Need It.

Within minutes of the September 11 attacks on America, associates from GSA's Federal Supply Service had joined state and local officials in rescue and recovery operations, setting up a logistical command center in New York, locating vehicles for the recovery effort and providing firefighting equipment, protective clothing, tools, dust masks and food to the rescue crews and Federal Emergency Management Agency (FEMA) personnel.

And when firestorms devastated Colorado and Arizona this summer, FSS played a huge supporting role in the firefighting efforts, managing the acquisition of water-handling supplies, fire shelters, sleeping bags and first aid kits through the National Wildfire Protection Program.

These were crisis situations, but even in normal times the FSS—with over 9,000 contractors and a total business volume of nearly \$22 billion last year—provides bedrock logistical support that is crucial to the operations of its Federal, State and Military customers.

And to our customers we'd like to say that in these post-9/11 days we are and will be proud to assist in protecting and defending our citizens in the face of emergencies, and we make this pledge to you:

“Anytime. Anyplace. Wherever you need us, we'll be there.
Whatever you need, however fast you need it, we'll get it for you.
We'll do everything we can because your success is our success.”

Knowing that by doing so we keep this country strong.

MarkeTips

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